

INTERNET

Privacy Policy

OVERVIEW.

The Center for Youth and Family Solutions (“CYFS,” “we,” “us,” or “our”) is committed to protecting the privacy and confidentiality of individuals who visit our website and interact with us online. We respect your privacy and are transparent about how we collect, use, protect, and safeguard your information.

CYFS collects personally identifiable information only when it is knowingly and voluntarily provided by you. We do not collect personal information automatically or without your consent.

Information We Collect

CYFS may collect the following categories of information:

1. Personal Information (Voluntarily Provided)

This may include, but is not limited to:

- Name
- Mailing address
- Email address
- Telephone number
- Donation or transaction details
- Any information you submit through forms, emails, or inquiries

Personal information is collected only when you choose to provide it, such as when you make a donation, request information, register for updates, or contact us regarding our services.

2. Non-Personal Information (Automatically Collected)

We may collect limited, non-identifying information such as:

- Website traffic statistics
- Browser type or device information
- General usage patterns

This information is aggregated and does not identify individual users.



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How We Use Your Information

CYFS uses collected information solely for legitimate organizational purposes, including:

- Responding to inquiries or requests
- Processing and acknowledging donations
- Providing updates about CYFS programs, services, and impact
- Improving website functionality, accessibility, and content
- Ensuring website security and integrity

CYFS does not sell, rent, trade, or otherwise share personal information with third parties for marketing or commercial purposes.

Information Sharing and Disclosure

Your personal information is used exclusively by CYFS and by trusted service providers directly involved in operating our website or processing transactions, all of whom are required to protect your information and use it only for authorized purposes. CYFS will never share, sell, or distribute donor lists or personal contact information to public or private organizations, except where required by law.

Data Security

CYFS maintains appropriate administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, use, or disclosure.

- All financial transactions are processed through secure, encrypted systems.
- We utilize industry-standard security measures, including firewalls and secure servers.
- Email submissions containing personal information are treated confidentially and are not shared or reused for unrelated purposes.

While no system can guarantee absolute security, CYFS is committed to maintaining reasonable and appropriate protections for all information entrusted to us.

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Privacy Policy *(cont.)*

Confidentiality of Services

For individuals seeking or receiving services from CYFS, all personal and client information is maintained under strict confidentiality standards consistent with professional, ethical, and legal requirements.

Your Rights and Choices

You may:

- Request access to the personal information we have collected about you
- Request corrections or updates to your information
- Request removal or deletion of your information from our records, subject to applicable legal requirements

Requests may be submitted using the contact information listed below.

Terms of Use

Unless otherwise stated, the text materials on this website may be used, downloaded, or reproduced for non-commercial and personal use only, provided that proper attribution to CYFS is included.

- Materials may not be modified
- Commercial use is prohibited without express written permission from CYFS

Policy Updates

CYFS reserves the right to update or modify this Internet Privacy Policy at any time to reflect changes in legal requirements, technology, or organizational practices. Updates will be posted on this website, and the revised policy will apply as of the date of posting.

Contact Information

If you have questions, concerns, or requests related to this Internet Privacy Policy or our privacy practices, please contact:

CYFS Privacy Officer

Phone: (309) 323-6600



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